

Tawonga South Amenities Engagement Summary

Council undertook community engagement in May/June 2026 to seek feedback on the proposed Tawonga South Public Amenities Project.

The proposed facility is intended to provide modern and accessible public amenities for residents and visitors while complementing the natural character of Tawonga South.

How you engaged with us

The community was invited to provide feedback through an online survey available on Council's engagement platform

The survey sought feedback on:

- The proposed concept design;
- Features and infrastructure the community would like to see included;
- Opportunities to improve the visitor experience; and,
- Any concerns regarding the proposed facility and site layout.

A total of **74 survey responses** were received.

The majority of respondents were local residents, with:

- 83.8% living locally;
- 9.5% visiting the area regularly; and,
- 6.8% visiting occasionally.

What you told us

Overall, the feedback demonstrated strong support for the project and the proposed design direction

Design and Character

The most important consideration for respondents was ensuring the building complements the surrounding environment.

- 72.6% identified compatibility with the local environment as a key design priority.
- 77% of respondents rated the proposed concept design positively.

Many comments highlighted the importance of reflecting the alpine character of the area through natural materials, landscaping and architecture.

EV charging infrastructure is not included in the project, as preliminary investigations found the existing power supply in the area is at capacity and would require significant network upgrades to support chargers. Council will continue to investigate options for EV charging at this site.

Facilities and Features

Several common themes emerged regarding additional facilities and infrastructure.

Community members told us:

- EV charging infrastructure was desirable.
- Drinking water refill stations would be valuable for visitors, walkers and cyclists.
- Seating and shaded rest areas should be included where possible.
- Bicycle facilities and dog-friendly features would improve the visitor experience.

What you told us cont.

Landscaping and Amenity

Many respondents supported landscaping that integrates the facility into the surrounding environment.

Common suggestions included:

- Native planting.
- Shade trees.
- Screening vegetation.
- Garden beds and landscaping around the building.

Site Layout and Safety

Feedback highlighted the importance of:

- Maintaining a safe and welcoming facility.
- Minimising impacts on neighbouring properties.
- Ensuring the building is accessible and easy to use.
- Providing appropriate lighting and visibility.

How feedback is being used

Community feedback has directly informed the project's next stage.

Key themes identified through engagement have been incorporated into the project requirements, including:

- A design that responds to the alpine setting;
- Accessible and family-friendly facilities;
- Landscaping and screening treatments;
- Consideration of seating, shade and drinking water facilities; and,
- Opportunities for complementary infrastructure such as bicycle facilities and dog-friendly amenities.

Some suggestions, including river access improvements and a visitor information node, are outside the scope of the current project but have been captured for future consideration.

Next steps

The project is now moving into the delivery phase. Council is currently assessing tender submissions and will appoint a contractor to deliver the new public amenities building.

Once a contractor is appointed, the detailed design will be developed, incorporating the key themes identified through community engagement, including accessibility, landscaping, seating, shade and a design that complements the alpine character of Tawonga South.

Following the design phase, Council will finalise approvals and project planning before construction commences. The community will be kept informed throughout the process, with updates provided at key project milestones including contractor appointment, design completion and construction commencement.

Keep up to date on the Tawonga South Amenities project by scanning the QR code and following the project page, or visiting the Major Projects page at <https://engage.alpineshire.vic.gov.au>

